

WHAT'S INCLUDED....

In your motorhome you will have:

- ✓ Large format UK and European road maps
- ✓ Emergency travel pack (First aid kit, beam benders, high visibility vests, bulb and fuse kit, and warning triangle)
- ✓ To get you started one toilet chemical dose is included in the toilet cassette, and a toilet roll
- ✓ Water hose
- ✓ 240v Hook-up cable
- ✓ Fully stocked kitchen (kettle, crockery, cutlery, cooking utensils, pots and pans)
- ✓ Hob, Oven and grill
- ✓ Kitchen welcome pack (Washing up bowl, 2 tea towels, kitchen cloth and matches)
- ✓ 2 x TV/DVD systems with digital aerials
- ✓ Pioneer AVI C820 satellite navigation system with cab and habitat speakers
- ✓ Reversing camera
- ✓ Solar panels (to charge your leisure battery)
- ✓ Motorhome specific navigation software



UK MOTORHOME HIRE

1 New Cottages, Hampstead Lane,
Dorking, Surrey RH4 3JS

tel : 07803 042690

info@surreyhillsmotorhomes.co.uk

www.surreyhillsmotorhomes.co.uk

Share your experience with us - we would love to hear about your trip or any recommendations :
trips@surreyhillsmotorhomes.co.uk



@on_the_road_motorhome

ON THE ROAD



SURREY HILLS MOTORHOMES

1st Time Users' Guide



surreyhillsmotorhomes.co.uk | 07803 042690



If you are new to holidaying in a motorhome, or it has been a few years since your last outing, we hope this guide will help address some of the commonly asked questions we receive.

YOUR RENTAL INCLUDES

- ✓ VAT
- ✓ Breakdown cover
- ✓ Comprehensive UK insurance for 1 driver
- ✓ Free transfers from Dorking train station
- ✓ Free model specific tour before you depart

WHERE CAN WE STAY?

Whether it's peace and quiet or an action packed adventure that you are looking for we can help advise you!

We would recommend stopping at campsites for the duration of your hire. Dependant on the time of year we would suggest booking campsites in advance where possible, especially in the busier summer months!

www.pitchup.com

www.campingandcaravanningclub.co.uk

www.ukcampsites.co.uk

www.caravanclub.co.uk

www.coolcamping.com



FUEL CONSUMPTION

Upon returning the vehicle to us ...

Please ensure you have taken the time to:

- ✓ Fill up diesel and LPG Gas
- ✓ Empty toilet cassette and grey water tank before leaving campsite

Charges will apply for being late and not returning items full or empty where required:

Toilet cassette: £150

Grey water tank: £50

ON-BOARD SYSTEMS

FRESH WATER – The fresh water tank holds 100 litres, approx. 15 minutes of running water; A hose pipe is provided for re-filling the tank. The majority of campsites will have an outside water point to fill the tank.

GREY WATER – The grey water tank holds used water from your shower and sinks, and is easily emptied by a lever positioned under the vehicle. Most campsites will have a service point where you can empty waste water.

LPG SYSTEM – The heating, hot water and cooking equipment can run on LPG gas or electricity. The cooking equipment and heating will be ready to use immediately, however, please allow 35 minutes for your hot water. The gas bottle is supplied full on pickup and is required to be full upon return, which can be done at petrol stations which supply LPG.

POWER – Each motorhome comes with a 20m long 240v hook up cable. This enables you to connect to a mains supply whilst at your campsite to provide power to the vehicle and charge everything on board. The leisure battery will charge when driving, when connected to the mains with the 240v cable and from the solar panel.

TOILET CASSETTE – The toilet cassette will need emptying on a regular basis, every 1 - 2 days depending on usage. This can be emptied at chemical waste disposal points offered at campsites or in a normal flushing toilet (please ask for permission first). We provide one toilet chemical dose to get you started on your hire. The cassette will need to be emptied before return or charges apply. It is essential to use chemicals in the toilet cassette to make usage a more pleasant experience!